

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019

C.G.No:165/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

H. Rachana Goud,
Hanchanahal,
Vidapanakal (M),
Anantapur -Dist

Complainant

AND

1.Assistant Executive Engineer/O/Vidapanakal
2.Deputy Executive Engineer/O/Uravakonda
3.Executive Engineer/O/Kalyanadurg

Respondents

ORDER

1. Complainant presented a complaint stating that the 11 KV line from Guntakal to Hanchanahal (V) is hanging in low height due to ageing of line frequently causing breakdowns. Hence requested to resolve the grievance.
2. Respondent No.3 in his written submission has stated that an estimate was sanctioned vide WBS No. T-2018-0-06-12-02-011 for providing of intermediate poles under 11 KV Gadekal feeder and work was completed and resolved the grievance of the complainant.
3. When complainant was contacted over phone by the Secretary/Forum at 12.50 P.M. on 14.06.2019 he has expressed his satisfaction in resolving the grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

DESPATCHED
DATE / 24/7

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This order is passed on this, the day of 28th June 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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